



Privacy Notice for Visitors

Date: May 2024

Review date: May 2025

Approved by the Advisory Board: May 2024

Linked with other policies:

- Complaints Policy
- Data Protection Policy
- Equality Statement
- Freedom of Information Policy
- Health and Safety Policy
- Safeguarding Incorporating Child Protection Policy

Signed:

A handwritten signature in blue ink that reads "S. Day" with a horizontal line extending to the right.

Version Control

Version	Date of review/change(s)	Page and paragraphs affected	Summary of update
1	May 2022		New policy
2	May 2023		No changes
3	May 2024	P5 - 6	Paragraphs added re. Use of data for: - marketing purposes - profiling and decision-making - filtering and monitoring

Under data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about individuals visiting the school.

This privacy notice is aimed at occasional and professional visitors to the school, who are required to sign in using the school's visitor's system.

- Parents/Carers visiting the school to drop off their child in the morning or collect their child at the end of the day, are not classed as visitors.
- Parents/Carers visiting the school or who come to the school office to collect their child during the school day, or to collect uniform or make enquiries are not classed as visitors
- Contracted Taxi Drivers and their PAs dropping off and collecting students are not classed as visitors. (They rarely leave the vehicle and enter school premises but if they were to do so for any significant length of time they would be classed as a visitor and be signed in as per the normal procedure).

We, All Saints School, are the 'data controller' for the purposes of data protection law.

The personal data we hold

The personal data that we may collect, use, store and share (as applicable and where appropriate) about you includes, but is not restricted to:

- Contact details and contact preferences
- Date of birth and preferred title
- If a regular professional visitor, evidence that the individual holds an Enhanced Disclosure and Barring Service certificate
- Employer details
- Vehicle registration

We may also collect, store and use information about you that falls into "special categories" of more sensitive personal data. This includes information about (where applicable):

- Disability, health and access requirements

Why we use this data

The purpose of processing this data is to help us run the school, including to:

- Identify you and safely evacuate the school in the event of an emergency
- Meet statutory obligations for Safeguarding
- Ensure that appropriate access arrangements can be provided for volunteers who require them

Our lawful basis for using this data

We only collect and use personal information about you when the law allows us to. Most commonly, we use it where we need to:

- Comply with a legal obligation
- Carry out a task in the public interest
- Where we have legitimate interests in processing the data

Less commonly, we may also use personal information about you where:

- You have given us consent to use it in a certain way
- We need to protect your vital interests (or someone else's interests)

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you go about withdrawing consent if you wish to do so.

Some of the reasons listed above for collecting and using personal information about you overlap, and there may be several grounds which justify the school's use of your data.

Collecting this information

While the majority of information we collect from you is mandatory, there is some information that you can choose whether or not to provide to us.

Whenever we seek to collect information from you, we make it clear whether you must provide this information (and if so, what the possible consequences are of not complying), or whether you have a choice.

How we store this data

Personal data is stored in line with our Data Protection Policy.

We maintain a visitor management system to store personal information about all visitors. The information contained in this file is kept secure and is only used for purposes directly relevant to work with the school.

When this information is no longer required, we will delete your information in accordance with our Data Retention Schedule (Appendix 7 of the Data Protection Policy).

Data sharing

We do not share information about you with any third party without your consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law) we may share personal information about you with:

- Our local authority – *if we have any concerns over safeguarding*
- Suppliers and service providers – *to enable them to provide the service we have contracted them for, such as visitor management systems*
- Police forces, courts – *to assist them discharging their legal duties*

Your rights

How to access personal information we hold about you:

Individuals have a right to make a 'subject access request' to gain access to personal information that the school holds about them.

If you make a subject access request, and if we do hold information about you, we will:

- Give you a description of the information
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

You may also have the right for your personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request, please contact our data protection officer.

Your other rights regarding your data

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe. You have the right to:

- Object to the use of your personal data if it would cause, or is causing, damage or distress
- Prevent your data being used to send direct marketing
- Object to the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our data protection officer.

Use of your personal data for marketing purposes

Where you have given us consent to do so, we may send you marketing information by email or text promoting school events, campaigns, charitable causes or services that may be of interest to you. You can withdraw consent or 'opt out' of receiving these emails and/or texts at any time by clicking on the 'Unsubscribe' link at the bottom of any such communication, or by contacting us (see 'Contact us' below).

Use of your personal data in automated decision-making and profiling

We do not currently process any visitors' personal data through automated decision making or profiling. If this changes in the future, we will amend any relevant privacy notices in order to explain the processing to you, including your right to object to it.

Use of your personal data for filtering and monitoring purposes

While within school premises, we may monitor your use of our information and communication systems, equipment and facilities (e.g. school computers).

Our internet and online systems are used to support teaching and learning, pastoral and wellbeing, financial and personnel issues. To do this we have to be mindful that staff, pupils, volunteers, and visitors may access the internet to undertake tasks.

We have an obligation to put in place suitable Filtering and Monitoring systems, which apply to all school devices, whether used on site or off site. Filtering and Monitoring will also apply to personal devices that access our internet connection on the site.

Filtering is the safety measure designed to restrict and control the content which can be accessed by staff, pupils, volunteers, and visitors.

Monitoring concerns the review of user activity on the school's network to promote the safeguarding of staff, pupils, volunteers, and visitors.

Management of Data

We use third party systems to manage the Filtering and Monitoring obligations that are Department for Education requirements, as set out in Keeping Children Safe in Education and the wider safeguarding standards that are mandatory.

The records will be retained in line with the school's retention policy. However, there may be instances where elements need to be retained for a longer period if there are safeguarding concerns.

This data will be processed as part of a Public Task with a Legal Duty to implement the systems and procedures.

What do we do with the data?

The data will be reviewed internally by suitably appointed Safeguarding and IT professionals. There may be occasions when it is necessary to share material with third parties such as the police, social care or health professionals. Sometimes this can be done without any notification to the person or person who have been the source of the concerns.

If matters need to be raised with individuals this will be done according to our wider data protection, safeguarding and employee policies as is appropriate.

What will it be used for

- To identify risks
- Enable early interventions
- Promote responsible cyber use
- Protect pupils from online dangers
- Raise awareness of the need to be safe

Retention and sharing of data

Information will be stored in line with our Retention Policy and shared with the DSLs and IT Manager

We do this so that we can:

- Comply with health and safety and other legal obligations
- Comply with our policies (child protection and safeguarding policy, ICT and internet acceptable use policy and online filtering and monitoring) and our legal obligations
- Keep our network(s) and devices safe from unauthorised access, and prevent malicious software from harming our network(s)

Our lawful basis for using this data

We only collect and use your personal data when the law allows us to. Most commonly, we process it where we need to comply with our legal obligation to keep our pupils and staff safe while on the school premises.

Less commonly, we may also process your personal data in situations where:

- We need it to perform an official task in the public interest
- We have obtained consent to use it in a certain way
- We need to protect someone's vital interests (save your life, or someone else's)

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you go about withdrawing consent if you wish to do so.

Contact Us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please ask a member of our office team, or email our Data Protection Officer at admin@allsaintslessingham.co.uk.

Complaints

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our Data Protection Officer.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/make-a-complaint>
- Call 0303 123 1113